

EXECUTIVE BOARD DECISION



REPORT OF: Executive Member for Health and Adult Social Care

LEAD OFFICERS: Director of Adult Social Services (DASS)

DATE: 26th October 2018

PORTFOLIO/S AFFECTED: Health and Adult Social Care

WARD/S AFFECTED: All KEY DECISION

SUBJECT:

Day Services Review: Proposed Model for new Day Services offer.

1. EXECUTIVE SUMMARY

The review of Day Care Services was prioritised as part of the Council's medium term financial strategy and agreed at the Finance Council in 2017.

This review of Day Care Services and our overall prevention strategy within Blackburn with Darwen has highlighted the opportunity to improve our model of delivery by developing a new offer of "day services" for residents who have or may develop social care needs, but are not accessing formal services at this time. This will enable the Council to support a greater number of people with varying levels of need, as close to home as possible within the new Integrated Neighbourhood setting.

The proposal is that the council will maintain the existing specialist offer for residents with the most complex needs ("Day Care") whilst developing a more diverse offer across our community assets of new "day services" for those residents able to maintain a higher degree of independence. In this way, more residents will be supported to access the right level of support in accordance with the principles of prevention, promoting independence, providing choice and control. Utilising our community assets as a means to support people across the whole spectrum of need aligns to our wider vision around the development of an Integrated Neighbourhood offer that supports people to live well for longer.

The existing Day Care offer will continue to meet the needs of its current service users who experience difficulties with dementia, frailty, learning disability and social isolation. If these service users wish to make use of opportunities available under the new day services offer, this would be facilitated whenever it was possible and appropriate. The Council is also reviewing and consulting around an appropriate model of provision for young people in transition from Children's services to Adult Social Care.

The proposed model of delivery for this new offer of day services seeks to stimulate growth in the voluntary and community sectors within neighbourhoods and will support residents with all levels of physical, emotional and social well-being needs.

Benefits of the proposed change would be as follows:

- Provision of an effective, resilient and transformational offer of day support for residents in the Borough that will connect people to their local communities.
- Reflect on good practice to improve and provide a better service that is stimulating and developmental.
- Will support a strength based assessment model helping residents stay independent without formal intervention.
- Increased access to current sessional activity offers within centres, alongside the opportunity to develop new sessions based on the interests and hobbies of our residents.
- Provision of sustainable services that build on future capacity and demand whilst enabling a service for all.
- Promotes the best use of Blackburn with Darwen capital estate as part of an asset based community development approach.
- Provides opportunities for community connectors to develop volunteer supported step down services.
- Improves the universal offer for our communities in their neighbourhoods.
- Supports early intervention and prevention.

2. RECOMMENDATIONS

That the Executive Board agrees:

- 1) To approve the outline model proposed for Adult Social Care's new offer of "day services", giving wider and more intensive support from within a range of community settings for residents with qualifying assessed needs.
- 2) That any decision to implement specific parts of the new "day services" offer is delegated to the Executive Member for Health and Social Care in consultation with the Director of Adults and Prevention.
- 3) The use of the TIER descriptions (see Appendix1) as part of a strength based approach to assessment of needs to help ensure people access the correct level of support, within a community asset based Integrated Neighbourhood setting where possible.
- 4) To approve the planned consultation with potential service users and carers across the borough to assist in continuing to develop the new "day services" offer, and the further formal consultation with young people transitioning from Children's Services to Adult Social Care (along with their families, carers and other involved parties) regarding the development of an appropriate model of provision for this specific cohort.

3. BACKGROUND

Historically, Day Care has been based within designated centres, offering full day provision and up to five days per week attendance. Currently 174 residents are supported within formal day service settings. The Council will continue to make this specialist service (Day Care) available to meet the needs of its current service users who want to continue accessing it, and to any new service user whose needs are assessed as being so complex that they require this level of provision.

In 2017 a task and finish group was set up to review the current day service provision in the Borough for residents with varying social care needs. The objective of the review was to examine existing services and secure a service model that was fit for the future. In modernising the service, the aim is to provide a high quality, safe, sustainable, accessible range of services to meet the changing needs of our population.

The review provided an opportunity to map out the current service provision, value for money, use of estates and the skill mix of the staff group across Adult Social Care and Partner agencies.

Stakeholder and provider engagement took place by way of a 'Blue Sky Big Think Workshop' on 27th April 2018. This provided insight into what was working well in each service area and the opportunities for improvement. The future vision for the new offer of "day services" for all residents within the Borough was mapped out, and a description of levels of need (TIER descriptors at appendix 1) was established. The future "day service" offer, either from a day service or community day support offer, has been identified for each TIER (see Appendix 1).

This new model will embrace:

- An Asset Based approach to promote a strengths based assessment of need
- More Creative approaches to Support Planning
- A focus on transitions and a remodelled integrated service offer for 18 – 25 year olds
- The utilisation and promotion of Community Connectors across the Borough
- The development of new groups and activities for a wider cohort of residents
- Increased community resilience – supporting people within their own neighbourhoods
- Increased use of volunteers
- Partnership and collaboration across all partners
- The promotion and development of a wide range of skills and training opportunities for social care staff
- Creative commissioning that would provide better value for money for the Borough

The new model of "day services" would pay particular attention to the rights of service users to be supported to maintain active living, independence and the right to a range of opportunities that can be accessed closer to home.

Stansfeld Centre and Hopwood Court, alongside the Community Centres within the Borough, are amongst the physical assets that have the potential for transformation in connection with the new model of care in due course. Service users with the highest levels of need which are being met by formal day care are currently accessing this service at Hopwood and Stansfeld.

Although the existing service users' overall provision of care will not be changed, as the new offer of day services continues to develop consideration may be given to introducing additional service provision (alongside the existing day care services) at Hopwood and/or Stansfeld. It is acknowledged that this might have some impact on current service users so appropriate consultation would take place if any such proposals come forward as the new model is progressed. Such consultation with existing resident users of Day care (along with their carers, families, etc) will enable us to sensitively manage change/ impact for them in a timeframe that acclimatises them with other uses of these settings/facilities.

4. KEY ISSUES & RISKS

Service Specifications are to be developed for the community centre offers. These will include a defined integrated offer for younger adults. These are currently being co-produced with partners and service users and formed via a number of work streams including estates, finance, transport, and staffing.

Alternative settings will be improved to ensure that they are 'fit for purpose' for the proposed service users. This will include access, aids and adaptations and specific requirements e.g. Autism. Although not subject to Care Quality Commission registration we will be seeking to ensure highest levels of quality assurance.

The new “day services” model is likely to introduce more sessional activities and a blended timetable of centre-based and community participation rather than a full day/ five day offer (“Day Care”) (other than where this is a specific assessed need).

We are seeking to phase the increase of asset based activity in all our Integrated Neighbourhoods and see this as an opportunity to improve the pace and scale at which this offer develops.

The model may offer opportunities to integrate provision to residents who have historically received services separately.

The new model may have implications for individual staff members across BwD and Provider Services as our wider workforce are asked to operate more flexibly and potentially across different settings. Appropriate engagement and training will be provided.

5. POLICY IMPLICATIONS

The proposed model for this new offer is consistent with and will promote the council’s approach to community asset based working.

The service will support the council’s ambitions to increase volunteering opportunities.

The council will promote ‘prevention’ and ‘early intervention’ by taking this neighbourhoods approach.

The approach will be consistent with the national SEND pathways to adulthood expectations.

It is in line with the Sustainable Transformation Plan and the emerging New Models of Care.

6. FINANCIAL IMPLICATIONS

The overall net budget for the Day Services provision including in-house and externally commissioned services for 2018-19 is £1.063m after allowing for the Day Services review savings target for the year of £176k. Developing the Day Services offer may provide the opportunity to review opportunities for savings as the new offer diverts future demand to new (and potentially lower cost) community based provision.

As options for the new models of care are still being progressed, information on the precise level of savings that will be achieved remains to be confirmed. Any shortfall in the achievement of the savings target will be managed from within the overall Adult Social Care budgets.

Any facilitation work needed to meet disabled access or specific adaptations will be funded from within the Council’s disabled facilities grant programme. Therefore there will be no additional capital financing implications. Work will only be undertaken on council owned buildings as required to facilitate maximisation of use.

The broader proposals are in line with strategies set out within the Portfolio to manage current and future demand for services against a background of a growing elderly and vulnerable adult population.

7. LEGAL IMPLICATIONS

Day Care/Day Services provision is not subject to Care Quality Commission inspection. The council is

mindful to ensure highest levels of quality assurance possible outside of a formal inspection framework.

The council has a statutory obligation to discharge its duties to the population assessed as eligible for care and should have due regard to the specific needs of service user and carers. Whilst the Council has a duty to ensure that needs are appropriately met, there is no specific duty on the council to guarantee or continue to provide a “like for like” care package for an individual service user or to satisfy specific choices/wishes; however the council has to have due regard to person centred care as stipulated under the Care Act 2014.

In any situation where there is change to services impacting on vulnerable people the council will expect to have a fair and appropriate consultation with service users, carers, families and other relevant people.

In line with the TIER descriptions (in Appendix 1) assessment criteria will determine who needs “Day Care” as part of an assessed package (rather than access to day services), but the Council will not fetter its discretion and will consider each new individual case as appropriate.

An equality impact assessment has been completed for this proposal.

8. RESOURCE IMPLICATIONS

The remodelling of services will be supported via the Adult Commissioning Team and the Finance team.

9. EQUALITY AND HEALTH IMPLICATIONS

Please select one of the options below. Where appropriate please include the hyperlink to the EIA.

Option 1 Equality Impact Assessment (EIA) not required – the EIA checklist has been completed.

Option 2 In determining this matter the Executive Member needs to consider the EIA associated with this item in advance of making the decision. *(insert EIA link here)*

Option 3 In determining this matter the Executive Board Members need to consider the EIA associated with this item in advance of making the decision. *(insert EIA attachment)*

10. CONSULTATIONS

- 1) Carers Survey
- 2) Pathways to adulthood task and finish group.

11. STATEMENT OF COMPLIANCE

The recommendations are made further to advice from the Monitoring Officer and the Section 151 Officer has confirmed that they do not incur unlawful expenditure. They are also compliant with equality legislation and an equality analysis and impact assessment has been considered. The recommendations reflect the core principles of good governance set out in the Council’s Code of Corporate Governance.

12. DECLARATION OF INTEREST

All Declarations of Interest of any Executive Member consulted and note of any dispensation granted

by the Chief Executive will be recorded and published if applicable.

VERSION: 6.2

CONTACT OFFICER: Suzanne Kinder

DATE: 26 October 2018

BACKGROUND PAPER: Medium Term Financial Strategy – Finance Council February 2017
Carer's Survey